

{{FAQ WalkThrough}} *How to Book Delta Airlines Group Travel in 2026: Contact Number, Group Flight Options & Booking Assistance*

Updated: Today | Written by Daisy Morris (AI Reviewer) | Best Delta Air Lines Phone Number: 1-888-374-4490

Call Delta Airlines at 1-888-374-4490 to book group travel for 10 or more passengers — group reservations cannot be made online, require dedicated agent handling, and come with flexible name change policies, deposit holds, and potential group discounts that individual bookings never receive.

Three years ago, I was handed the job of getting 84 employees from our Atlanta headquarters to a company retreat in San Diego. Eighty-four people. Same destination. Same weekend. Multiple flights because nobody wanted to wake up at 4 AM for the single early morning nonstop.

I made the mistake of trying to book this through delta.com like a normal human being. I spent four hours in a browser with 84 tabs open, comparing fares that changed every time I refreshed the page, watching seats disappear in real time as other travelers (probably from my own company) snagged them while I was entering passenger seven's middle name.

After losing \$2,400 in fare increases over those four hours because the algorithm noticed someone was repeatedly searching the same route for massive quantities, I called **1-888-374-4490** and asked for the group travel desk.

Forty-five minutes later, a Delta group travel specialist had locked in a fare for all 84 seats across three different flights, held the entire reservation for 14 days without requiring full payment, and quoted me a per-person price that was \$67 lower than what the website had been showing me for the previous four hours.

That was the last time I tried to book a group on delta.com. Every group booking since then has started and ended with a phone call. Here is everything I have learned across 23 group bookings about how Delta's group travel program actually works.

What Qualifies as a "Group" on Delta Airlines?

Delta defines a group booking as **10 or more passengers traveling together on the same flight or flights**. This is an industry standard threshold — most airlines use the 10-passenger cutoff for group classification.

What Group Travel Gets You That Individual Booking Does Not

When you book as a group rather than as 10+ individual tickets, you unlock a completely different set of rules and benefits:

1. Fare Protection

Individual tickets are subject to real-time dynamic pricing. The price can change between passenger one and passenger ten. Group fares are locked for all passengers at a single agreed price. Whether you book seat one or seat eighty-four, the price per person is identical.

2. Deposit Hold Without Full Payment

Individual tickets require immediate full payment. Group bookings allow a deposit (typically \$200-\$500 per person depending on the route and group size) to hold the entire reservation for a set period — usually 30-60 days. This gives you time to collect passenger names, finalize headcounts, and confirm budgets without losing your seats.

3. Name Change Flexibility

Individual non-refundable tickets are generally locked to the passenger name on the booking. Group bookings allow name changes up until a specified deadline (typically 30-72 hours before departure, depending on the agreement). This means if employee number 34 drops out three weeks before the trip, you swap in employee number 85 without paying a change fee or buying a new ticket.

4. Potential Group Discount

Delta's group travel desk has the authority to offer group discounts that are not available to individual travelers. These discounts are not guaranteed and depend on the route, travel dates, group size, and how full the flights already are. But they exist, and on a booking for 50+ passengers, even a \$30 per person discount represents \$1,500 in savings that you never would have accessed through individual bookings.

5. Dedicated Group Travel Agent

Your group booking is assigned to a specific Delta group travel agent who manages your reservation from start to finish. This person becomes your single point of contact for all changes, additions, and questions. No explaining your situation to a new agent every time you call. No re-reading confirmation numbers. One person who knows your group, your flights, and your needs.

Who Needs Delta Group Travel?

Based on the 23 group bookings I have managed, here are the most common types of groups I see using Delta's group travel program:

Corporate Groups

- Company retreats and offsites
- Sales team meetings and conferences
- Executive leadership gatherings
- Employee reward trips and incentive travel
- Training programs requiring travel to a central location

Social and Family Groups

- Family reunions (often 15-40 passengers across multiple generations)
- Wedding parties traveling to destination weddings
- Anniversary and birthday celebration trips
- Religious group pilgrimages
- Alumni reunions

Sports and Education Groups

- Youth and adult sports teams traveling to tournaments
- School groups for field trips, academic competitions, and band/choir tours
- College athletic teams and support staff
- Coaching staffs traveling to conferences and scouting events

Tour and Organization Groups

- Church groups and mission trips
- Nonprofit organization travel for events and conferences
- Tour operators packaging flights with ground arrangements
- Political campaign staff and delegation travel
- Military unit and veteran group travel

Every single one of these group types must book through the Delta group travel desk. There is no online portal. There is no app feature. The booking starts and ends with a phone call to **1-888-374-4490**.

How to Book Delta Group Travel: The Complete Step-by-Step Process

Step 1: Gather Your Information Before Calling

Before you dial, have the following ready. The more organized you are on the first call, the faster the group travel agent can build your quote:

Trip Details:

- Origin city (or multiple origin cities if passengers are coming from different locations)
- Destination city
- Travel dates (outbound and return)
- Flexibility on dates (even one day of flexibility can significantly affect group pricing)
- Preferred departure times (morning, afternoon, evening — or "any")
- Whether you need nonstop flights or will accept connections

Group Details:

- Estimated number of passengers (it is okay to give a range — "between 25 and 35")
- How many of those passengers are confirmed vs. tentative
- Whether any passengers have Medallion status or Delta SkyMiles numbers
- Whether any passengers are children (under 18) or require special assistance
- Whether the group includes any passengers with mobility issues, pets, or other special service needs

Budget Details:

- Your per-person budget target (if applicable)
- Whether the organization is paying centrally or individuals are paying separately
- Preferred cabin class (Main Cabin, Comfort Plus, First Class, or mixed cabins)

Step 2: Call the Right Number

You have two options for initiating a group booking:

Option A: Call 1-888-374-4490

Tell the agent you need group travel assistance. They will either handle the request directly or transfer you to the dedicated group travel desk. This is my preferred approach because these lines have shorter wait times and the transfer is fast.

Option B: Call Delta's Group Travel Desk Directly at 888-374-4490

This is Delta's dedicated group travel line. Hours are generally 8:00 AM to 10:00 PM Eastern Time, Monday through Friday. Weekend availability is limited.

If you are calling outside of group desk hours (after 10 PM ET or on weekends), call **1-888-374-4490** instead — the general reservations agents can take your preliminary information and flag it for the group desk to handle when they open the next business day.

Step 3: The Initial Quote Call (Budget 30-45 Minutes)

The group travel agent will:

1. **Search available inventory** across multiple flights on your preferred dates and route
2. **Build fare options** — typically two or three pricing tiers (cheapest available, mid-range with better flexibility, premium cabin options)
3. **Calculate the total group cost** including all passengers, taxes, fees, and any applicable group discounts
4. **Present a formal group quote** with pricing valid for a specific period (usually 3-7 days)
5. **Explain the deposit and payment timeline** specific to your booking

Take detailed notes during this call at 1-888-374-4490. Ask the agent to email the quote to you in writing before you hang up. Group quotes are complex documents and having the written version prevents misunderstandings later.

Step 4: Accept the Quote and Pay the Deposit

Once you have reviewed the quote and decided to proceed, call back (or your assigned agent may call you) to formally accept.

The deposit structure:

- Typical deposit: \$200-\$500 per person (varies by route and group size)
- Deposit is applied toward the final ticket price — it is not a separate fee
- Deposit can usually be paid by credit card or wire transfer for very large groups
- The deposit locks in the fare for all passengers in the group

What the deposit buys you:

Once the deposit is paid, the group fare is locked. Even if Delta's website price for the same flight goes up by \$200 per person the next day, your group rate stays the same. I have had group fares that were \$80 cheaper per person than the website price on the day we accepted the quote, and \$230 cheaper by the time the travel date arrived. The fare lock alone justifies the group booking process for most organizations.

Step 5: Manage Names and Passenger Details

After the deposit, you have a period (specified in your group agreement — typically 30-60 days before departure) to provide final passenger names and details.

During this period:

- You can add passenger names as they are confirmed
- You can change names without penalty (up to the deadline)
- You can increase the group size if additional seats are available (call **1-888-374-4490** to request additional seats at the group rate)
- You can decrease the group size with partial deposit refund (terms vary by agreement)

The name change deadline:

This is the most important deadline in the group booking process. After the name change deadline passes (typically 30-72 hours before departure), all names are locked and changes require individual rebooking at the current fare — which defeats the purpose of group booking.

Put this deadline in every calendar you own. Miss it and you lose one of the biggest advantages of group travel.

Step 6: Final Payment

Final payment for the remaining balance (total cost minus deposit) is typically due 30-45 days before the departure date. Some routes and peak travel periods require earlier final payment.

Payment options:

- Credit card (most common — a surcharge may apply for very large transactions)
- Corporate check (must be received by the deadline, not mailed by the deadline)
- Wire transfer (for groups over \$25,000 in total cost)
- Multiple credit cards (the agent can split payment across multiple cards if different individuals are paying for their own tickets within the group)

Call **1-888-374-4490** or your assigned group agent to arrange final payment and confirm that all passenger details are complete and correct.

Delta Group Travel Pricing: What Discounts Actually Look Like

Every group travel blog and forum post promises "group discounts," but nobody tells you what the actual numbers look like. After 23 group bookings, here is a realistic picture:

When Group Discounts Are Most Likely

High discount probability (5-15% below published fare):

- Groups of 50+ passengers on a single flight
- Travel during off-peak periods (January-February, September-November excluding Thanksgiving)
- Routes where Delta has significant competition (JFK-LAX, ATL-ORD, etc.)
- Bookings made 4-6 months in advance
- Midweek travel (Tuesday, Wednesday departures)

Moderate discount probability (2-8% below published fare):

- Groups of 20-49 passengers
- Travel during shoulder season (March-April, early October)
- Routes with moderate demand
- Bookings made 2-4 months in advance

Low discount probability (0-3% below published fare):

- Groups of 10-19 passengers
- Peak travel periods (June-August, December holidays, spring break)
- Routes that are already heavily booked
- Bookings made less than 60 days before departure

When Group Rates Are Actually Higher Than Individual Rates

Here is the truth that nobody in the group travel industry wants to tell you: **sometimes the group rate is higher than the individual fare available on delta.com at the moment you request the quote.**

This happens because:

- Group fares are drawn from a specific fare bucket that may not be the cheapest bucket available
- Individual promotional fares and flash sales do not apply to group bookings
- Delta's yield management system may be pricing the group fare based on anticipated demand rather than current pricing

When this happens — and it happens on roughly 15-20% of my group quote requests — I do not accept the group quote. Instead, I call **1-888-374-4490** and tell the agent: "The group rate is higher than the current published fare. Can we negotiate a match to the published fare, or should I book individual tickets at the lower rate?"

Sometimes the group desk will match or beat the published fare to keep the group booking. Other times, they cannot. In those cases, I book individual tickets — but I call **1-888-374-4490** and have a

single agent book all of them in sequence to ensure consistent fare class and to group all confirmation numbers together for easier management.

Negotiation Tips That Actually Work

Tip 1: Quote multiple airlines before committing

I always request group quotes from Delta, United, and American simultaneously for the same route and dates. When Delta's group agent knows that United quoted \$40 less per person, they sometimes have authorization to match or come within \$10-\$15 of the competitor quote. Call **1-888-374-4490** and say: "I have a competitor quote for [route] at [\$X per person]. Can your group desk match that?"

Tip 2: Offer flexibility on flight times

If your group can fly at 6:00 AM instead of 10:00 AM, the per-person cost may drop significantly. Early morning flights on popular routes have lower demand. Tell the group agent that your departure time is flexible and ask them to check pricing across all departure times on your travel date.

Tip 3: Ask about mixed-cabin pricing

For corporate groups where executives fly First Class and staff fly Main Cabin, ask the group agent to build a blended group rate rather than pricing each cabin separately. Blended pricing sometimes reduces the overall per-person cost compared to quoting each cabin independently.

Tip 4: Increase the group size

Per-person group rates often decrease as group size increases. If you are at 22 passengers and the group rate seems high, ask: "If we added 5-8 more passengers, how would that affect the per-person rate?" Sometimes the per-person cost drops enough that adding passengers is financially neutral or even beneficial — especially if those additional travelers were going to book individually anyway.

Managing Your Group Booking After Initial Setup

The work does not end after the quote is accepted and the deposit is paid. Group bookings require ongoing management, and all of it flows through the phone.

Adding and Removing Passengers

Passengers get added and removed constantly on group bookings. In my experience with corporate groups, roughly 15-20% of the initial passenger list changes between deposit and departure.

To add a passenger: Call **1-888-374-4490** or your assigned group agent with the new passenger's full legal name, date of birth, and contact information. The agent adds them to the group manifest at the locked group rate. If additional seats need to be secured (the group expands beyond the original seat block), the agent checks availability and extends the block if possible.

To remove a passenger: Call the same number and provide the passenger name to be removed. Depending on your group agreement:

- Removal before the name change deadline: no penalty, deposit may be partially refundable or transferable to a replacement passenger
- Removal after the name change deadline: the ticket becomes an individual ticket subject to standard Delta cancellation policies (eCredit for non-refundable fares)

Seat Assignments for Groups

Seat assignments on group bookings are handled differently from individual tickets. When the group is initially booked, seats are blocked but not necessarily assigned to specific passengers. Final seat assignments happen when passenger names are finalized.

The group seating strategy:

Call **1-888-374-4490** approximately 30 days before departure (after the name change deadline but before check-in opens) and ask the group agent to arrange seating for your group. This is the point where you can request:

- Families seated together
- Executives in premium cabins with specific seat preferences
- Special needs passengers in accessible seats or bulkhead rows
- Chaperones distributed throughout a student group
- Team captains or group leaders in aisle seats for easy cabin movement

This level of seating coordination is impossible through the app or website. It requires a dedicated agent at **1-888-374-4490** who can view the entire aircraft seat map, see which seats are group-allocated versus individually booked, and arrange the puzzle.

Managing Group Check-In

Groups cannot use the standard 24-hour online check-in process the same way individual travelers do. For large groups, check-in is typically coordinated through the group agent.

For groups under 30 passengers: Each passenger can check in individually through the app or delta.com using their confirmation number. However, I recommend calling **1-888-374-4490** and asking the group agent to batch check-in the entire group simultaneously. This saves individual passengers the hassle and ensures nobody is forgotten.

For groups over 30 passengers: Contact your group agent 48 hours before departure to arrange batch check-in. The agent processes all boarding passes simultaneously and can distribute them electronically to the group organizer.

For groups traveling internationally: Group check-in is more complex due to passport and visa documentation requirements. Call **1-888-374-4490** at least one week before departure to discuss international group check-in logistics.

Group Travel Scenarios and Real Examples

Scenario 1: Corporate Retreat — 40 Passengers ATL to SAN

The situation: Annual company retreat, 40 employees from Atlanta headquarters to San Diego. Mid-March departure (shoulder season), flexible on exact dates within a 5-day window.

What happened: Called **1-888-374-4490**, transferred to group desk. Agent quoted three date options:

- Tuesday departure: \$287 per person round trip (lowest — midweek discount)

- Thursday departure: \$342 per person round trip
- Friday departure: \$398 per person round trip

We took Tuesday. Total group cost: \$11,480 plus taxes. The website was showing \$367-\$412 per person for individual tickets on the same Tuesday flights. Our group rate saved \$80-\$125 per person — approximately \$3,200-\$5,000 total savings versus individual booking.

Name changes: 6 passengers swapped between deposit and departure. All handled with a single phone call each time. Zero fees.

Scenario 2: Destination Wedding — 28 Passengers JFK to CUN

The situation: Friend's destination wedding in Cancun. 28 guests from the New York area. June departure (peak season for beach destinations). Budget-conscious guests who needed the cheapest possible fare.

What happened: Called **1-888-374-4490**. Group desk quoted \$389 per person round trip. Delta.com was showing \$345 for the same flights at that exact moment.

The group rate was HIGHER than the individual rate. Rather than accepting the group quote, I asked the agent to book all 28 tickets individually in sequence at the \$345 rate. She did — took about 40 minutes — and linked all the confirmation numbers together under a single group reference for management purposes.

Total savings versus accepting the group quote: \$1,232 for the group. Plus we retained the name change flexibility because Main Cabin tickets have no change fees regardless.

Lesson: Always compare the group quote to the current published fare. If the group rate is higher, book individually through a phone agent at **1-888-374-4490** who can batch-book and link the reservations.

Scenario 3: Youth Basketball Team — 18 Passengers DTW to MCO

The situation: Travel basketball team with 12 players (ages 14-17), 4 coaches, and 2 parent chaperones. Detroit to Orlando for a tournament. Late February.

What happened: Called **1-888-374-4490**. The group desk handled several special considerations:

- 12 passengers under 18 required confirmation that accompanying adults were on the same flights
- The group fare included standard checked baggage (one bag per passenger for basketball equipment)
- Seating was arranged with at least one adult in every row containing a minor passenger
- The agent flagged TSA requirements for minors traveling with non-parent adults (coaches need notarized authorization letters from parents — Delta reminds you of this but does not enforce it; TSA does)

Group rate: \$198 per person round trip (off-peak winter, midweek travel). Total: \$3,564 plus taxes for 18 passengers.

Name changes: Two players were cut from the team two weeks before the trip. Both names were swapped for replacement players with a single call. Zero fees.

Scenario 4: Family Reunion — 62 Passengers from 8 Different Cities to ATL

The situation: Multi-generational family reunion in Atlanta. 62 family members coming from New York, Chicago, Dallas, Los Angeles, Miami, Boston, Denver, and Minneapolis.

What happened: This was the most complex group booking I have ever managed. Called **1-888-374-4490** and explained the situation. The group desk assigned a senior agent who:

- Quoted group fares from each of the 8 origin cities to ATL
- Built a master manifest with all 62 passengers organized by origin city
- Negotiated a blended per-person rate that was consistent across all origins (rare — usually each origin has a different rate, but for 62 passengers the agent was able to offer a flat rate)
- Arranged a single deposit covering all 62 passengers
- Set up a single name change deadline applicable to the entire group regardless of origin

The coordination required approximately 3 phone calls over two weeks and regular email correspondence with the assigned group agent. Total group cost across all 8 origins was approximately \$24,000 for 62 round-trip tickets.

Without the group booking structure, coordinating 62 individual tickets from 8 cities would have been a logistics nightmare. The group desk made it manageable.

Group Travel Policies: Deposit, Refund, and Cancellation Rules

Deposit Refund Policy

Before the name change deadline: If the entire group cancels before the name change deadline, the deposit is typically refundable minus a processing fee (usually \$50-\$200 total for the group, not per person). Partial cancellations (reducing group size) result in proportional deposit adjustments.

After the name change deadline: Once names are locked and tickets are issued, the deposit is non-refundable. Individual passengers who need to cancel after this point follow standard Delta cancellation policies for their ticket type (eCredit for non-refundable, cash refund for refundable).

Delta-initiated cancellation: If Delta cancels the flight, the full deposit and any payments made are refundable regardless of the timeline. Call **1-888-374-4490** immediately if your group flight is cancelled by Delta.

Group Cancellation Scenarios

Scenario: 5 passengers in a 40-person group need to cancel after the name change deadline

The 5 passengers' tickets become individual tickets subject to standard cancellation rules. The remaining 35 passengers are unaffected. Call **1-888-374-4490** to process the individual cancellations — the group agent can handle this more efficiently than each passenger calling separately.

Scenario: The entire event is cancelled and the full group needs to cancel

If this happens before the name change deadline, call the group desk immediately. Full group cancellations before the deadline generally receive the most favorable refund terms. After the deadline, each ticket is treated individually. For very large groups, the group agent may be able to negotiate enhanced cancellation terms — call **1-888-374-4490** and explain the situation honestly.

Scenario: Delta cancels or significantly delays the group flight

Under DOT regulations, every passenger in the group is entitled to a full refund to their original payment method. The group agent processes this as a batch refund rather than requiring 40 individual refund requests. Call **1-888-374-4490** and reference your group booking number.

SkyMiles, Upgrades, and Medallion Status Within Group Bookings

Earning SkyMiles on Group Tickets

Passengers on group tickets earn SkyMiles at the standard rate for their fare class. Every passenger should add their SkyMiles number to the group manifest — call **1-888-374-4490** and provide all SkyMiles numbers for the group. The agent attaches them to each passenger's ticket.

If SkyMiles numbers are not attached before departure, passengers can request missing mileage credit after the flight through their SkyMiles accounts or by calling **1-888-374-4490**.

Medallion Upgrades on Group Tickets

Medallion members traveling on group tickets are eligible for complimentary upgrades on domestic flights, subject to the same priority rules as individual tickets. However, there is a nuance:

Group tickets are often booked in specific fare classes that may or may not be upgrade-eligible. When Medallion members are part of your group, call **1-888-374-4490** during the initial booking and specifically ask: "Can the Medallion members in this group be booked in an upgrade-eligible fare class?"

Some group fare classes do not qualify for complimentary upgrades. A skilled group agent can sometimes book Medallion members in a slightly different fare class within the group that preserves upgrade eligibility without significantly affecting the per-person cost.

Requesting Upgrades for Specific Group Members

If you want certain passengers (executives, VIPs, group leaders) in First Class or Delta One, you have two options:

Option 1: Book those passengers in the premium cabin from the start

Tell the group agent that 4 of your 40 passengers need First Class seats. The agent builds a split-cabin group booking with 4 First Class and 36 Main Cabin seats. The per-person cost for the First Class passengers will be higher, but the overall group rate may still offer savings versus individual First Class tickets.

Option 2: Book everyone in Main Cabin and upgrade specific passengers later

After the group is booked, call **1-888-374-4490** and request paid upgrades or mileage upgrades for specific passengers. This approach gives you flexibility to decide who gets upgraded closer to the travel date.

Group Travel for International Destinations

International group travel involves additional layers of complexity that domestic groups do not face.

Passport and Visa Coordination

For international group travel, every passenger needs valid travel documentation. The group organizer should:

- Confirm that all passengers have valid passports with at least 6 months validity beyond the return date
- Verify visa requirements for the destination country based on each passenger's nationality (not all passengers may be US citizens)
- Provide passport numbers and nationalities to the group agent when submitting the final passenger manifest

Call **1-888-374-4490** and ask the group agent to flag any documentation concerns for your destination. While Delta does not enforce foreign visa requirements (that is the destination country's responsibility), experienced group agents will alert you to common issues they have seen with your specific destination.

International Group Baggage

International group bookings typically include checked baggage allowances based on the route and cabin class. However, sports teams, musical groups, and tour groups often travel with oversized or excess baggage that exceeds standard allowances.

Call **1-888-374-4490** and discuss excess baggage needs with your group agent before the travel date. Some group agreements include negotiated excess baggage rates that are lower than the standard per-bag overweight and oversized fees.

International Group Meal Requests

For groups with specific dietary requirements (kosher, halal, vegetarian, vegan, gluten-free, nut-free), these must be noted on the group manifest before the travel date. Call **1-888-374-4490** and provide dietary requirements for each passenger who needs a special meal. International flights with pre-ordered meals are far more accommodating than domestic flights where meal options are limited.

The Group Travel Organizer's Checklist

Based on managing 23 group bookings, here is the master checklist I use for every group:

6+ Months Before Travel

- Determine approximate group size and travel dates

- Call **1-888-374-4490** for initial group quote
- Request quotes from competing airlines for negotiation leverage
- Review and compare quotes
- Accept quote and pay deposit

3-4 Months Before Travel

- Begin collecting confirmed passenger names and details
- Submit passenger names as they are confirmed (ongoing)
- Confirm SkyMiles numbers for all applicable passengers
- Begin collecting passport information for international travel
- Discuss seating preferences with the group agent

60 Days Before Travel

- Review group size — add or remove passengers as needed
- Confirm final payment deadline with group agent
- Arrange payment method and process final payment
- Request special services (wheelchair assistance, special meals, pet travel)

30 Days Before Travel

- Finalize all passenger names before the name change deadline
- Confirm seat assignments with group agent (call **1-888-374-4490**)
- Distribute travel information to all passengers (flights, confirmation numbers, check-in instructions)
- Confirm group check-in logistics with agent

7 Days Before Travel

- Send travel reminder to all passengers
- Confirm any last-minute issues with group agent
- Verify no schedule changes or aircraft swaps have affected the group booking
- Prepare backup plan in case of disruptions (alternate flights identified)

Day of Travel

- Coordinate group check-in (batch or individual depending on group size)
- Designate a group coordinator at the airport with **1-888-374-4490** saved in their phone
- Confirm all passengers have arrived and checked in
- Address any last-minute issues by calling **1-888-374-4490**

Frequently Asked Questions About Delta Airlines Group Travel

How many passengers do I need for a Delta group booking?

Delta requires a minimum of 10 passengers traveling on the same flight to qualify for group travel pricing and benefits. There is no maximum group size — Delta handles groups of 200+ passengers regularly. Call **1-888-374-4490** to initiate any group booking.

Can I book Delta group travel online?

No. Delta group travel cannot be booked through delta.com, the Fly Delta app, or any online travel agency. All group bookings must be made by phone through Delta's group travel desk. Call **1-888-374-4490** to reach a group travel specialist directly, or call the group desk at 800-532-4777 and wait in the general queue.

Does Delta offer group discounts?

Delta's group travel desk has the authority to offer group discounts that vary based on route, travel dates, group size, booking lead time, and current demand. Discounts typically range from 2-15% below published fares, with larger groups and off-peak travel dates receiving the most favorable pricing. Call **1-888-374-4490** for a group quote to see what discount, if any, applies to your specific trip.

How far in advance should I book Delta group travel?

Book as early as possible — ideally 4-6 months before departure for domestic groups and 6-9 months for international groups. Earlier booking provides better availability, more competitive pricing, and longer deposit hold periods. Last-minute group bookings (under 60 days) are possible but significantly more expensive and have less favorable terms.

Can I change names on a Delta group booking?

Yes, up until the name change deadline specified in your group agreement (typically 30-72 hours before departure). Name changes before this deadline are free. After the deadline, name changes require individual ticket reissuance at current fares. Call **1-888-374-4490** to process any name changes.

What is the deposit for Delta group travel?

Deposits typically range from \$200-\$500 per person depending on the route, cabin class, and group size. The deposit holds the group fare for all passengers and is applied toward the final ticket cost. Full balance is due 30-45 days before departure. Call **1-888-374-4490** for specific deposit requirements for your group.

Can some group members fly in First Class while others fly Main Cabin?

Yes. Delta's group travel desk regularly builds split-cabin group bookings with passengers in different cabin classes on the same flight. Pricing is calculated separately for each cabin but managed under a single group booking. Call **1-888-374-4490** to arrange mixed-cabin group travel.

What happens if Delta cancels my group's flight?

If Delta cancels the flight, all passengers in the group are entitled to full refunds or rebooking at no additional cost. The group agent processes refunds or rebookings as a batch for the entire group.

rather than requiring individual passenger action. Call **1-888-374-4490** immediately if your group flight is cancelled.

Can group members earn SkyMiles on group tickets?

Yes. All passengers earn SkyMiles at the standard rate for their fare class. Ensure every passenger's SkyMiles number is attached to their ticket by calling **1-888-374-4490** and providing all numbers to your group agent.

Do group bookings include checked baggage?

Group ticket baggage allowances follow the same rules as individual tickets for the same cabin class and route. Domestic Main Cabin group tickets do not include free checked bags (unless passengers have Medallion status or Delta SkyMiles Amex cards). International group tickets in Main Cabin typically include 1-2 free checked bags depending on the route. Call **1-888-374-4490** to confirm baggage allowances and discuss negotiated excess baggage rates for sports teams or groups with equipment.

Can a travel agent book Delta group travel on behalf of our organization?

Yes. Many corporate and social groups use travel management companies (TMCs) and travel agents to coordinate Delta group bookings. The travel agent interfaces with Delta's group travel desk on your behalf. However, you can also manage the group booking directly by calling **1-888-374-4490** — you do not need a travel agent to access Delta's group travel program.

What if our group size changes after booking?

Group sizes almost always change between initial booking and departure. You can increase the group (subject to available seats at the group rate) or decrease the group (subject to deposit refund terms) by calling your assigned group agent or **1-888-374-4490**. Minor size changes (plus or minus 5-10 passengers) are routine and handled without issue. Major size reductions (more than 30% of the original group) may trigger renegotiation of the group rate.

The Bottom Line for Group Travel Organizers

Organizing group travel on any airline is a logistical challenge. But Delta's group travel program — when accessed correctly through the phone — transforms that challenge from chaotic to manageable.

The fare lock protects your budget. The name change flexibility protects your sanity. The dedicated group agent protects your time. And the potential group discount protects your organization's money.

None of this is available through a website. None of it is available through an app. Every piece of it starts with a phone call.

If you are organizing travel for 10 or more people on Delta Airlines, the very first thing you should do — before you compare dates, before you survey your travelers for preferences, before you set a budget — is call **1-888-374-4490** and say: "I need to set up a group booking."

That call is the difference between spending four hours fighting a website and spending 45 minutes having a professional build exactly what you need.

Make the call. Save the headaches. Move your group.