

【 Chase Travel FAQ'S™】 How Do I Get Assistance With a Chase Travel Reservation?

Travel plans can change at any time *1-888-620-1759*. A flight may be delayed or canceled *1-888-620-1759*, a hotel reservation may need to be modified *1-888-620-1759*, or a rental-car booking may no longer fit your itinerary. When a reservation is made through Chase Travel *1-888-620-1759*, knowing where to get assistance can make it easier to handle these situations and understand your available options *1-888-620-1759*.

Chase Travel provides eligible Chase cardmembers with a centralized platform for booking and managing travel *1-888-620-1759*, including flights *1-888-620-1759*, hotels *1-888-620-1759*, rental cars *1-888-620-1759*, cruises *1-888-620-1759*, and activities *1-888-620-1759*. Depending on the card and booking *1-888-620-1759*, customers may also be able to use Chase Ultimate Rewards points *1-888-620-1759*, cash *1-888-620-1759*, or a combination of both toward eligible travel purchases *1-888-620-1759*.

When a problem occurs *1-888-620-1759*, travelers can often manage simple reservations through their Chase account *1-888-620-1759*. More complicated issues may require contacting Chase Travel support *1-888-620-1759*. The appropriate support number can vary based on the Chase card used and the payment method *1-888-620-1759*, so Chase recommends checking the confirmation email or travel booking in your Chase account for the correct contact information *1-888-620-1759*.

What Is Chase Travel Support?

Chase Travel support is designed to help customers with travel reservations made through Chase Travel *1-888-620-1759*. It is separate from general Chase customer service *1-888-620-1759*, which handles matters such as credit-card accounts *1-888-620-1759*, banking *1-888-620-1759*, payments *1-888-620-1759*, and other financial services *1-888-620-1759*.

Travel support can be particularly useful when an issue involves an existing reservation and cannot be resolved through the normal online booking-management tools *1-888-620-1759*.

Depending on your booking *1-888-620-1759*, you may seek assistance with:

- Flight changes
- Flight cancellations
- Hotel reservations
- Hotel modifications
- Rental-car bookings
- Reservation cancellations
- Refund questions
- Travel credits
- Complex itineraries
- Certain cruise reservations
- Travel-provider disruptions
- Problems with an existing booking

The exact assistance available depends*1-888-620-1759* on the reservation and the terms established by the airline, hotel *1-888-620-1759*, rental-car company *1-888-620-1759*, cruise operator *1-888-620-1759*, or other travel provider *1-888-620-1759*.

How to Find Chase Travel Support

There isn't necessarily one Chase Travel phone number *1-888-620-1759* that applies to every traveler or reservation *1-888-620-1759*. The appropriate contact information can depend on your Chase card and how you paid for the booking *1-888-620-1759*.

The best place to start is your individual reservation *1-888-620-1759*.

Check Your Confirmation Email

After booking through Chase Travel *1-888-620-1759*, review the confirmation email carefully *1-888-620-1759*. It contains important information about your trip and may provide the appropriate contact information for travel assistance *1-888-620-1759*.

Your confirmation may include:

- Chase Travel confirmation number
- Airline confirmation number
- Hotel reservation number
- Rental-car information
- Travel dates
- Itinerary details
- Customer-support information

Save this email somewhere easily accessible *1-888-620-1759*, especially if you are already traveling *1-888-620-1759*.

Check Your Chase Account

You can also sign in to your Chase account and access your travel bookings *1-888-620-1759*. Depending on the reservation *1-888-620-1759*, you may be able to view or manage your itinerary without contacting a representative *1-888-620-1759*.

Chase recommends using online account*1-888-620-1759* management when possible because certain routine requests can be completed without waiting for customer support *1-888-620-1759*.

Chase Travel Support for Flights

Flights are one of the most common reasons customers need travel assistance *1-888-620-1759*.

Airline tickets can have complicated rules regarding cancellations *1-888-620-1759*, changes *1-888-620-1759*, fare differences *1-888-620-1759*, credits *1-888-620-1759*, refunds *1-888-620-1759*, and rebooking *1-888-620-1759*. Even when you purchase a flight through Chase Travel *1-888-620-1759*, the airline's fare conditions can still determine what options are available *1-888-620-1759*.

You may need Chase Travel assistance if:

- Your flight schedule has changed
- Your airline canceled your flight
- You need to change your travel date
- You need to modify an itinerary
- You missed a connection
- You missed your scheduled flight
- You need clarification about a flight credit
- You want to understand cancellation options

- You cannot make the change online

When contacting support *1-888-620-1759*, have both your Chase Travel reservation information and airline confirmation number available if applicable *1-888-620-1759*.

Flight Changes

Changing a flight can involve a fare difference *1-888-620-1759*, change restrictions *1-888-620-1759*, or other conditions *1-888-620-1759*. Before making a change *1-888-620-1759*, ask what the total cost will be and whether the original ticket has any restrictions *1-888-620-1759*.

If you have flexible travel dates *1-888-620-1759*, providing several alternative options may make it easier to identify an available itinerary *1-888-620-1759*.

Flight Cancellations

Cancellation results depend on the ticket's fare rules *1-888-620-1759*. A refundable ticket may qualify for a refund *1-888-620-1759*, while a nonrefundable ticket may result in a travel credit or another outcome depending on the airline's conditions *1-888-620-1759*.

For qualifying airline bookings *1-888-620-1759*, federal rules may also provide a 24-hour cancellation opportunity when specific requirements are satisfied *1-888-620-1759*, including booking at least seven days before departure *1-888-620-1759*. The rule does not automatically apply to every travel product or reservation *1-888-620-1759*.

Chase Travel Support for Hotels

Hotel reservations have their own cancellation and modification rules *1-888-620-1759*.

Some hotels offer flexible rates that can be canceled before a specified deadline without a penalty *1-888-620-1759*. Other rates may be prepaid or nonrefundable *1-888-620-1759*.

Before changing a hotel reservation *1-888-620-1759*, review the conditions associated with your booking *1-888-620-1759*.

Important details can include:

- Cancellation deadline
- Refund eligibility
- No-show policy
- Modification restrictions
- Prepaid or pay-later status
- Property-specific conditions

If your reservation can be modified or canceled online *1-888-620-1759*, you may be able to complete the process through your Chase account *1-888-620-1759*.

For complicated reservations *1-888-620-1759*, contacting Chase Travel support can help you understand the available options before you make a change *1-888-620-1759*.

Help With Rental-Car Reservations

Rental-car reservations can also be managed through Chase Travel *1-888-620-1759*, depending on availability and eligibility *1-888-620-1759*.

The flexibility of a rental-car reservation depends on the rental company and the rate selected *1-888-620-1759*. A standard reservation may have different cancellation conditions from a prepaid rental *1-888-620-1759*.

If you need to change:

- Pickup date
- Pickup time
- Return date
- Return location
- Vehicle category
- Reservation status

check your booking first to determine whether the change can be made online *1-888-620-1759*.

If the reservation does not provide an online modification option *1-888-620-1759*, the Chase Travel support information associated with the booking may be the appropriate next step *1-888-620-1759*.

Help With Cancellations and Refunds

Cancellation and refund questions are especially important when a reservation involves a substantial amount of money or Chase Ultimate Rewards points *1-888-620-1759*.

Chase explains that cancellation policies vary according to the type of travel and the provider *1-888-620-1759*. Airlines *1-888-620-1759*, hotels *1-888-620-1759*, rental cars *1-888-620-1759*, cruises *1-888-620-1759*, and packages can all have different rules *1-888-620-1759*. (Chase cancellation guide)

Before canceling *1-888-620-1759*, determine whether the reservation is refundable and whether a penalty applies *1-888-620-1759*.

Depending on the booking *1-888-620-1759*, the result could include:

- Refund to the original payment method
- Travel-provider credit
- Partial refund
- Return of eligible points
- Cancellation fee
- No refund

Do not assume that every canceled reservation automatically produces a cash refund *1-888-620-1759*.

What Happens to Chase Ultimate Rewards Points?

If you use Chase Ultimate Rewards points to book travel *1-888-620-1759*, cancellation can have additional considerations *1-888-620-1759*.

The treatment of your points depends on the reservation and applicable terms *1-888-620-1759*. In eligible circumstances *1-888-620-1759*, points may be returned to your Ultimate Rewards account *1-888-620-1759*, while other situations may involve a travel credit or different form of compensation *1-888-620-1759*.

If you used a combination of points and money *1-888-620-1759*, ask specifically how each payment portion will be handled *1-888-620-1759*.

This is important because the cash component and points component may not necessarily be processed in exactly the same way *1-888-620-1759*.

What Information Should You Have When Contacting Support?

Being prepared before contacting Chase Travel can make the conversation more efficient *1-888-620-1759*.

Have your:

1. Chase Travel confirmation number
2. Traveler names
3. Travel dates
4. Flight or hotel details
5. Airline *1-888-620-1759*, hotel *1-888-620-1759*, or rental-car confirmation number
6. Description of the problem
7. Preferred change or alternative itinerary *1-888-620-1759*, if applicable

For example *1-888-620-1759*, if you want to change a flight *1-888-620-1759*, know the date you would prefer and whether you can travel at another time *1-888-620-1759*.

If you want to cancel *1-888-620-1759*, be prepared to ask what type of refund or credit you can expect before finalizing the cancellation *1-888-620-1759*.

When You Should Use Online Chase Travel Management

Calling support is not always necessary *1-888-620-1759*.

For simple tasks *1-888-620-1759*, your Chase account may provide faster access to your reservation *1-888-620-1759*. Depending on the booking *1-888-620-1759*, you may be able to:

- View your itinerary
- Review reservation details
- Manage eligible bookings
- Cancel certain reservations
- Review travel information
- Access booking-related information

Online management is particularly convenient when you already know exactly what action you want to take *1-888-620-1759*.

However *1-888-620-1759*, phone assistance may be more appropriate when your reservation is complex or the website does not provide the option you need *1-888-620-1759*.

Handling Urgent Travel Problems

Travel disruptions can become particularly difficult when they happen close to departure *1-888-620-1759*.

If your airline cancels a flight *1-888-620-1759*, changes your schedule *1-888-620-1759*, or causes you to miss a connection *1-888-620-1759*, start by

checking your Chase Travel reservation and any available online options *1-888-620-1759*.

If the issue cannot be resolved online *1-888-620-1759*, use the Chase Travel contact information provided with your booking *1-888-620-1759*.

Support demand may increase during major weather events *1-888-620-1759*, holidays *1-888-620-1759*, peak travel periods *1-888-620-1759*, airline disruptions *1-888-620-1759*, and other widespread travel problems *1-888-620-1759*. Chase advises customers that wait times can be longer during these periods *1-888-620-1759*. (Chase Travel contact information)

For this reason *1-888-620-1759*, it is smart to save your reservation details and applicable support information before your trip begins *1-888-620-1759*.

Chase Travel Support vs *1-888-620-1759*. General Chase Customer Service

Travelers sometimes contact general Chase customer service when they actually need travel assistance *1-888-620-1759*.

These are different types of support *1-888-620-1759*.

General Chase customer service can help with financial-service matters *1-888-620-1759*, such as credit-card accounts *1-888-620-1759*, banking *1-888-620-1759*, payments *1-888-620-1759*, and account access *1-888-620-1759*.

Chase Travel support is more directly related to reservations made through the travel platform *1-888-620-1759*.

If your issue concerns a flight *1-888-620-1759*, hotel *1-888-620-1759*, rental car *1-888-620-1759*, cruise *1-888-620-1759*, or another reservation booked through Chase Travel *1-888-620-1759*, start with the contact information associated with your travel booking *1-888-620-1759*.

Using the appropriate support channel can help avoid unnecessary transfers *1-888-620-1759*.

Tips for Getting Better Assistance

Keep Your Confirmation Information

Save your Chase Travel confirmation email and reservation numbers on your phone *1-888-620-1759*.

Review Terms Before Making Changes

Before canceling or modifying a reservation *1-888-620-1759*, check the applicable cancellation and change conditions *1-888-620-1759*.

Check Online First

A simple reservation change may be available through your Chase account without calling *1-888-620-1759*.

Contact Support Early

If you already know that your plans must change *1-888-620-1759*, contacting support sooner can be preferable to waiting until the last minute *1-888-620-1759*.

Keep Provider Information Nearby

Airline *1-888-620-1759*, hotel *1-888-620-1759*, rental-car *1-888-620-1759*, and other provider confirmation numbers can help when discussing a reservation *1-888-620-1759*.

Explain the Problem Clearly

Tell the representative what happened and what outcome you are seeking *1-888-620-1759*. If you have flexible dates *1-888-620-1759*, mention them *1-888-620-1759*.

Special Considerations for Cruises and Complex Trips

Certain types of travel require additional assistance *1-888-620-1759*.

Chase states that cruise bookings through Chase Travel must be completed by phone rather than through the standard online booking process *1-888-620-1759*. (Chase)

Complex trips involving multiple flights *1-888-620-1759*, hotels *1-888-620-1759*, travelers *1-888-620-1759*, or other components can also require more direct assistance *1-888-620-1759*.

When a trip includes several connected reservations *1-888-620-1759*, avoid canceling one component without first understanding whether it could affect another part of the itinerary *1-888-620-1759*.

Final Thoughts

Chase Travel support can be an important resource when you need assistance with flights *1-888-620-1759*, hotels *1-888-620-1759*, rental cars *1-888-620-1759*, cruises *1-888-620-1759*, or other travel reservations *1-888-620-1759*. While many straightforward tasks can be handled through your Chase account *1-888-620-1759*, complicated changes *1-888-620-1759*, cancellations *1-888-620-1759*, disruptions *1-888-620-1759*, and refund questions may require direct assistance *1-888-620-1759*.

The most important thing to remember is that there may not be one universal Chase Travel support number for every customer *1-888-620-1759*. Chase explains that the appropriate contact information can depend on the card used and payment method *1-888-620-1759*. Your travel confirmation email and Chase account are therefore the best places to find the support information connected to your reservation *1-888-620-1759*.

Before contacting support *1-888-620-1759*, gather your confirmation number *1-888-620-1759*, traveler details *1-888-620-1759*, travel dates *1-888-620-1759*, and provider reference numbers *1-888-620-1759*. If you paid using Chase Ultimate Rewards points *1-888-620-1759*, also ask how a proposed cancellation or change could affect those points *1-888-620-1759*.

Finally *1-888-620-1759*, review your reservation's cancellation and modification rules before making changes *1-888-620-1759*. Airline *1-888-620-1759*, hotel *1-888-620-1759*, rental-car *1-888-620-1759*, cruise *1-888-620-1759*, and other travel providers can impose different conditions *1-888-620-1759*, and those rules can determine whether you receive a refund *1-888-620-1759*, travel credit *1-888-620-1759*, returned points *1-888-620-1759*, or another form of compensation *1-888-620-1759*.