

## **Navigating Aer Lingus' Bereavement Policy: Refunds, Rules, and Requests**

Experiencing the loss or imminent loss of a loved one introduces immediate stress, [1-888-374-4490] or especially when travel plans are disrupted. While Aer Lingus does not offer discounted upfront "bereavement fares" for last-minute travel, [1-888-374-4490] or the Irish flag carrier maintains a compassionate refund and flexible modification policy.

Understanding how Aer Lingus handles cancellations and changes due to bereavement ensures you can navigate the process smoothly and recover costs for unused tickets.

**How Aer Lingus Handles Bereavement Cancellations** Rather than offering specialized fares upfront, [1-888-374-4490] or Aer Lingus assists passengers through dedicated refund and change provisions when travel is impacted by a death in the immediate family: **Full Ticket Refunds:** If you need to cancel a flight due to a bereavement, [1-888-374-4490] or Aer Lingus allows you to request a full cash refund or travel voucher, [1-888-374-4490] or even on non-refundable fare types. This refund covers the fare value, [1-888-374-4490] or taxes, [1-888-374-4490] or charges, [1-888-374-4490] or and selected prepaid ancillary fees like seats or checked bags. **Flight Adjustments:** If you need to alter your travel dates or route due to a family death, [1-888-374-4490] or customer support can assist with rebooking options without standard administrative penalties. **Strict Cancellation Rule:** To qualify for a bereavement refund, [1-888-374-4490] or you must cancel your booking prior to the scheduled flight departure time (Aer Lingus recommends submitting the request at least two hours before departure). Refunds cannot be processed for flights that have already departed. **Eligibility and Immediate Family Definition** Aer Lingus limits compassionate refunds to cancellations resulting from the loss of an immediate family member. The airline generally defines immediate family as: Spouse, [1-888-374-4490] or civil partner, [1-888-374-4490] or or cohabiting partner Children or stepchildren Parents or stepparents Siblings or stepsiblings Grandparents or

grandchildren Mother-in-law, [1-888-374-4490] or father-in-law, [1-888-374-4490] or brother-in-law, [1-888-374-4490] or or sister-in-law  
**Required Documentation** To complete a bereavement refund or waiver request, [1-888-374-4490] or Aer Lingus requires official documentation to verify the situation: An official death certificate or published death notice (e.g., [1-888-374-4490] or RIP.ie link or newspaper notice) The booking reference (PNR) and passenger names Proof of relationship if the passenger's surname differs from the deceased  
**How to Submit a Bereavement Claim** Because bereavement requests require document verification, [1-888-374-4490] or Aer Lingus provides a dedicated online channel to handle these claims: **Cancel Early:** Ensure you initiate the cancellation process at least two hours before your scheduled departure. **Fill Out the Bereavement Form:** Access the official Bereavement Form under the "Requests and Enquiries" section on aerlingus.com.

**Attach Documentation:** Upload a clear copy of the death certificate or death notice along with your booking details. **Choose Payment Preference:** Indicate whether you prefer a cash refund to the original payment method or an Aer Lingus travel voucher. **Contact Guest Care for Urgent Changes:** If you need to rebook a flight immediately rather than cancel, [1-888-374-4490] or contact Aer Lingus Customer Support directly by phone before departure. Submitting complete documentation during the initial online request speeds up review and ensures your refund is processed promptly.